



**We want all of our customers to have the most enjoyable time possible on every visit to Forest Park Leisure Centre. Your suggestions and comments are valued, so we have provided this customer comment form to receive your views.**

**How often do you visit the Centre?**

- First visit  Once a week  More than once a week   
 Once a fortnight  Once a month  Less often

**What kind of customer are you?**

- Pay As You Go Customer  Leisure Pass Holder

Date of visit: ..... Time of visit: .....

**Which area of Forest Park Leisure Centre did you visit?**

- Gym  Pool  Café

**Are you satisfied?**

In order for us to maintain and improve our service, it would be helpful if you could tick or circle your opinion of the following:

	<b>Very good</b>	<b>Average</b>	<b>Poor</b>
Staff attitude	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value for money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of changing rooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	<b>Very Good</b>	<b>Average</b>	<b>Poor</b>
Cleanliness of gym	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of reception	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of toilets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activity programme e.g. gym, classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering / vending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall experience of visit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Comments & Suggestions**

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Would you like a response to your comments? Yes  No

You do not have to give your name, address and contact details, but we encourage you to do so.

Name:.....

Address:.....

Contact Number:.....Email:.....

**Thank you from all the staff.**